An abstract graphic at the top of the page featuring several stylized hands in various colors (grey, white, black, brown) reaching upwards. The hands are set against a background of concentric, wavy lines in shades of orange, yellow, and black.

Capacity Building

An abstract graphic at the bottom of the page featuring several stylized hands in various colors (white, brown, orange) reaching upwards. The hands are set against a background of concentric, wavy lines in shades of orange, yellow, and black.

Capacity Building

We help nonprofits and community organizations build strength from within. Through integrity-centered reviews, targeted professional development for direct service staff, and engaging, hands-on training experiences, we support organizations in aligning their operations with their mission. Whether you need a fresh set of eyes on your internal processes or a full-scale integrity review, we offer auditor-for-hire services to help you identify gaps, improve service delivery, and strengthen your impact in the community.

Company and community needs we address through capacity building services include:

COMPANY DIAGNOSTICS
WORKSHOPS FOR STAFF & COMMUNITY
PROGRAMS FOR STAFF & COMMUNITY

COMPANY DIAGNOSTIC, A *COMPANY "CHECK UP"*:

A comprehensive review of your organization's internal structure, culture, and practices with a focus on mission alignment.

You will receive a findings report including recommendations.

Choose one of these focuses:

QUALITY & INTEGRITY or CULTURE WELLNESS

Think of this service as a scan of your company with fresh eyes or bringing on an ***auditor-for-hire***.

We review your:

- Mission and messaging to the community
- Employee handbook
- Policies
- SOPs (standard operating procedures)
- Workflows
- Services and service delivery system
- Staff experience
- Client experience



Capacity Building

Quality & Integrity Diagnostic Metrics

Mission Statement Review

Written Materials for Staff Review

Messaging to Clients

Workflow Analysis

Service Delivery Evaluation

Staff Experience Assessment

Client Experience Evaluation



Culture Wellness Diagnostic Metrics

Workplace Culture Definition Review

Organizational Values in Practice

Internal Communication Climate

Psychological Safety & Trust

Team Dynamics & Collaboration

Burnout & Morale Indicators

Leadership Style & Approach

Accountability & Feedback Systems

Recognition & Growth Opportunities

Respect and Valuing Differences & Diversity

Impact of Culture on Client Interactions & Service Delivery



Capacity Building Pricing Sheet

ALL WORKSHOPS & PROGRAMS ARE TAILORED TO
YOUR ORGANIZATION'S NEEDS



Company Diagnostic

STARTING AT

\$2,500

1-3 Month Process

*Quality & Integrity
OR
Culture Wellness
Diagnostic*

*Includes a review of
handbooks, policies,
SOPs, workflows,
service delivery,
and staff/client
experience.*

*Concludes with a
comprehensive report
of findings, field
comparisons, and
actionable
recommendations.*



Workshops

STARTING AT

\$300

*Interactive, topic-
focused sessions
designed to
educate and
engage staff or
clients on
essential
wellness, life
skills, or
prevention topics.
Ideal for staff
trainings, client
enrichment, team
meetings, or
special
programming
days.*



Programs

STARTING AT

\$500

*Ongoing wellness
or skill-building
programs (1-12
months) designed
to promote long-
term growth,
healthier habits, and
lasting change.
Each series
includes planning,
facilitation, and
interactive sessions
tailored to the
needs of staff or
clients. Ideal for
organizations
looking to deepen
impact over time.*



Packages

STARTING AT

\$5,000

*Packages include
a variety of
offerings such as:
company
diagnostic,
workshops, and
tailored programs
to strengthen staff,
improve service
delivery,
and support a
healthier work
culture. Ideal for
organizations ready
to grow from the
inside out.*

**See "All Packages" section*



Capacity Building Packages

Essentials Review (*Company Check Up Package*)

Includes:

- **Quality & Integrity OR Culture Wellness Diagnostic:** A thorough review of your employee handbook(s), policies, SOPs, workflows, service delivery systems, and the day-to-day experiences of staff and clients.
- **Comprehensive Report:** A detailed summary of findings, field comparisons, and actionable recommendations to strengthen organizational integrity and alignment.
- **Operational Refresh:** Updated versions of key documents including handbooks, SOPs, workflows, and service models to reflect best practices and current needs.

Starting at \$5,000, this package is ideal for organizations seeking a deep, honest check-up of their internal operations—offering both diagnostics and hands-on support to realign mission, morale, and service quality. 1–3 Month Process. *Final package rate is customized based on organization size and scope.*

Strengthening Support (*Motivation Package*)

Includes:

- ***Quality & Integrity OR Culture Wellness Diagnostic:** In-depth review of employee handbook(s), policies, SOPs, workflows, service delivery systems, and the lived experiences of staff and clients.
- **Comprehensive Report:** A full summary of findings with field comparisons and tailored recommendations to improve performance, culture, and service alignment.
- **Operational Refresh:** Updated versions of key documents including handbooks, workflows, SOPs, and systems to reflect trauma-informed, mission-aligned practices.

****Diagnostic can be substituted for more professional development or community workshops and/or programs.***

- **2 Programs (Series of Workshops):** A tailored multi-session training series designed for either staff development or community over the course of 6 months.
- **2 Creative Events:** Full strategy, planning, and implementation support for a powerful event designed to inspire, engage, and reflect your mission.

Starting at \$15,000, this package is ideal for organizations ready to improve internal operations and engage their community or workforce through creative, mission-driven experiences. 3–6 Month Process. *Package rate is customized based on organizational size and needs.*

Capacity Building Packages

Growth & Stability (*Progress Package*)

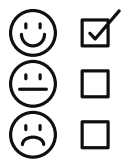
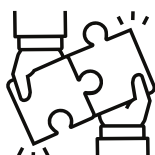
Includes:

- **Quality & Integrity OR Culture Wellness Diagnostic:** A comprehensive evaluation of internal operations, including employee handbook(s), policies, SOPs, workflows, service delivery systems, and the real-time experiences of staff and clients.
- **Comprehensive Report:** In-depth findings, field comparisons, and customized recommendations to elevate service quality, workplace culture, and operational alignment.
- **Operational Refresh:** Full updates to internal documentation and systems, including handbooks, SOPs, workflows, and service delivery models to reflect current best practices.

****Diagnostic can be substituted for more professional development or community workshops and/or programs.***

- **4 Programs (Series of Workshops):** A tailored multi-session training series designed for either staff development or community over the course of a year.
- **2 Creative Events:** Full strategy, planning, and implementation support for a powerful event designed to inspire, engage, and reflect your mission.

Starting at \$20,000, this package is ideal for organizations ready to align their internal culture, strengthen community impact, and bring their mission to life through creative and strategic action. 6–12 Month Process. *Package rate is customized based on organization size, goals, and complexity.*



Growth is within your grasp.

**We also deliver keynotes,
conference presentations and speeches*

We'd love to learn more about your goals and explore
how we can support your team or community through
creative and impactful solutions.

Whether you're looking to strengthen your culture, spark
engagement, or expand your impact—our approach is
flexible, collaborative, and built with intention.

Ready to connect?

Email:

feelthefuturellc@gmail.com

Learn more at:

www.feelthefuturellc.com/services



FEEL the FUTURE
Community Health Coaching & Consulting LLC

*David Hannah
&
Sharece Sellem-Hannah*



